



TALENT MANAGEMENT FOR HEALTHCARE

Are You Compliance Ready?

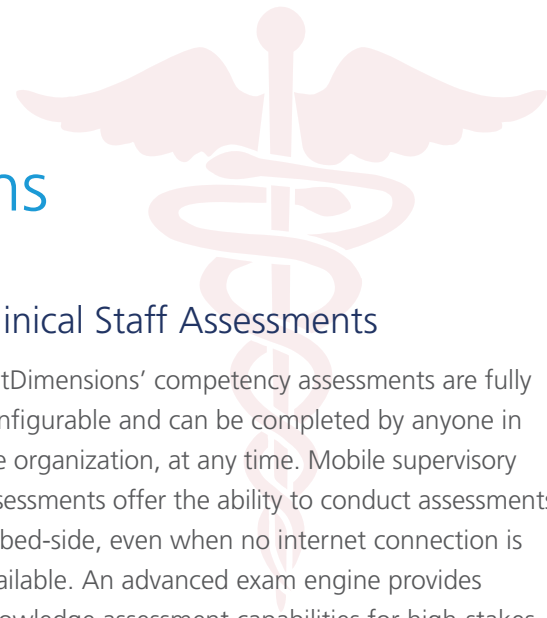
Healthcare organizations are faced with intense challenges such as high turnover, budget constraints and a shortage of skilled workers. At the same time, they need to stay focused on their core mission of delivering quality care.

Healthcare organizations must be prepared to:

- n Deliver secure mobile access to training and resources
- n Effectively manage clinical competencies
- n Manage training for ICD-10, Joint Commission and other compliance regulations
- n Assure that staff training records are current, secure and easily retrievable
- n Ensure privacy of personnel information and protect sensitive data
- n Support external learning for patients, suppliers and the community



NetDimensions Solutions



Accreditations & Competency Management

NetDimensions Learning includes Learning Paths that provide healthcare employees with a visual that highlights the path they need to take to obtain certificates and competencies. Learning Paths remind employees when it is time to take new training for professional development or compliance purposes.

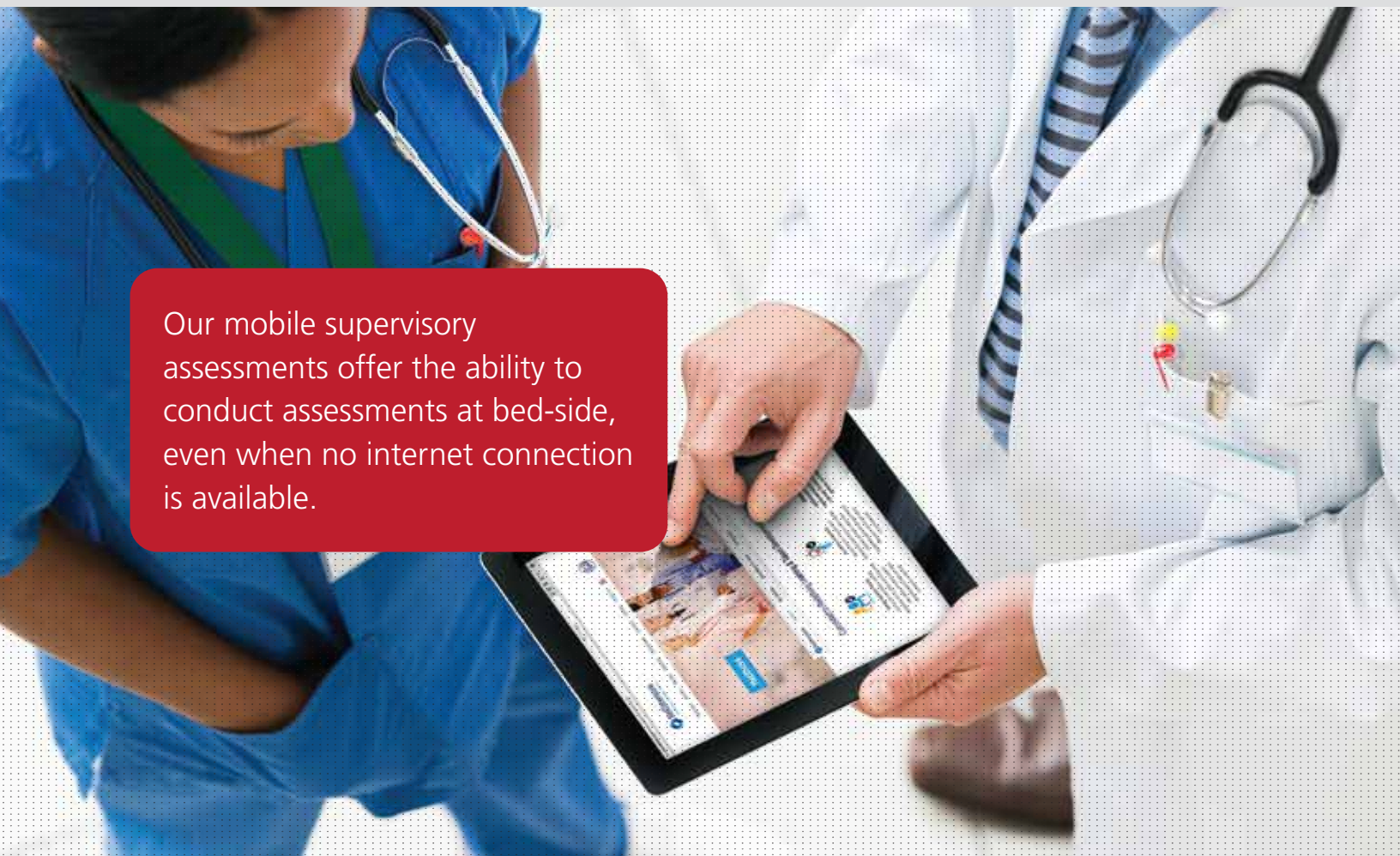
Automated workflows around grace periods and expiry dates plus integrated reporting provide the level of flexibility and sophistication required to effectively manage clinical competencies in healthcare.

Clinical Staff Assessments

NetDimensions' competency assessments are fully configurable and can be completed by anyone in the organization, at any time. Mobile supervisory assessments offer the ability to conduct assessments at bed-side, even when no internet connection is available. An advanced exam engine provides knowledge assessment capabilities for high-stakes exams and recurrent training requirements.

End-to-End People Compliance

Ensure that all employees adhere to the regulatory procedures specific to their job role, area of specialization, and location by scheduling obligatory



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training programs. Automatic tracking and notifications remind employees to take training by the deadline or within a grace period. Integrated compliance reporting provides management with a unified view of compliance-related risk across the whole workforce.

Compliance Analytics & Workforce Readiness

Assess readiness across the workforce with competency-based reporting. Automatically import the required competencies and skills for each job profile, compare against assessed results, and identify the skill development needed for all employees. Compliance analytics includes drill-down reporting to give management actionable insights, automate information retrieval for regulatory audits, and enable a proactive approach to compliance.

Patient & Community Portals

Interactive, custom-branded portals open new opportunities for the education of external communities. Learning portals connect directly to NetDimensions Talent Suite to support innovative patient and community engagement. Healthcare

Effective Learning in Healthcare

Healthcare is a highly competitive market. Learning plays a key role in a healthcare organization's ability to grow and succeed. Organizations with formal learning programs perform significantly better on employee engagement and performance¹. An effective learning strategy can help to:

- ✔ Boost staff retention rates
- ✔ Quickly onboard new personnel
- ✔ Create a robust staff succession plan
- ✔ Effectively manage change
- ✔ Ensure adherence to compliance regulations
- ✔ Improve patient satisfaction

1. *Managing Human Capital in Healthcare*, Aberdeen Group



NetDimensions Solutions (continued)

organizations can offer registration for ACLS or other training and invoice via the website. Portals can also help to assure that suppliers meet regulatory demands. With learning portals, the possibilities are endless.

Healthcare Industry Content

NetDimensions offers a comprehensive library of 'off the shelf' content on corporate and HIPAA compliance, Joint Commission, emergency management and more. We can also create custom (bespoke) content and learning portals to meet your specific needs, all integrated into our platform from a single source vendor.

Healthcare Industry Clients

NetDimensions delivers talent management and eLearning content solutions to healthcare organizations worldwide to help reduce risk, increase customer satisfaction and improve patient outcomes including:

- Health Service Executive (Ireland)
- Behavioral Health Group
- Mission Health
- Ridgeview Medical Center
- Norton Healthcare
- PeaceHealth

The NetDimensions Approach

NetDimensions is widely recognized for delivering a high level of client satisfaction. We understand that we are only successful if our clients are successful. Every interaction, from our conduct during the sales process, to our consulting and implementation services, to our account management and ongoing customer support, to our client advocacy programs, is wholly client-centric. This means that we don't believe in a "one-size-fits-all" solution.

Our Global Services team understands the challenges and compliance issues of the healthcare industry. We are committed to work with you to understand your objectives, help you address the particular needs of your organization in the most effective way, and invest in making you successful.



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